

**Statement on COVID-19**

March 17, 2020

Dear Home Therapy Patient,

Fresenius Medical Care Renal Technologies, a division of Fresenius Medical Care North America, is deeply committed to providing you with products and services that allow you to perform your life-saving peritoneal dialysis treatments and keep you safe at home. We are closely monitoring the spread of the novel coronavirus (COVID-19) in the US and around the world, and have been taking steps to assure that we continue to deliver the supplies you need to perform your dialysis therapy at home.

Below please find some frequently asked questions we have been receiving about COVID-19 and our responses.

**What are you doing to ensure the products and supplies you bring into my home are not contaminated with COVID-19?**

We have instituted policies to ensure that our workplace is protected from individuals infected by COVID-19. We also have self-quarantine policies in place for individuals who have traveled internationally or have been exposed to individuals infected with the virus.

At all times, we remind our associates, including drivers, of necessary hygiene steps to take for the health and safety of our patients as well as our own associates. Our drivers are equipped with protection such as gloves and masks to utilize when interacting with our patients. In response to the COVID-19 outbreak and related concerns, we have provided hand sanitizers to drivers.

We are also asking for patients to advise their local nursing and medical staff if they are experiencing flu-like symptoms, so that we will be alerted and prepared for a safe and effective delivery to our patient's homes.

**Do I need to worry about running out of supplies?**

We have taken great steps to be able to continue to meet your supply needs without interruption. Our current inventory levels are sufficient to meet current demands, and we are limiting quantities of some items in order to continue to be able to supply those products to patients who need them. Our Liberty Select cyclers, PD solutions, and 2008K@home machine disposables are manufactured in North America and will continue to be produced with the same level of quality that you have come to expect from us.

**What special cleaning is required?**

Continue to follow the cleaning recommendations that are included in the user guides, operator's manuals or package inserts and per training guidelines. No special cleaning is required related to COVID-19.

When the Liberty Select cycler is returned to our facilities for repair and refurbishment, it is surface cleaned using EPA-registered wipes against human coronavirus.

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**If I contract COVID-19, will my home therapy supplies still be delivered to my home?**

Yes, we will continue deliveries to patients who contract COVID-19. If you become infected with COVID-19, please inform your home therapies nurse.

It is recommended that you and delivery drivers maintain a minimum distance of 6 feet apart. Delivery drivers will wear both gloves and masks and will use hand sanitizer after exiting your home. If possible, we ask that a person other than the infected person provide access to your home or living area in order to limit contact.

The health of our patients continues to be our top priority. We will continue to monitor COVID-19 and provide updates as necessary. For questions regarding supplies or ordering, please contact Customer Service at 800-323-5188. If you have additional questions about COVID-19, please reach out to your home therapies nurse.

Regards,



Maureen Lyden Green  
Vice President, Home Therapies Marketing